



May 30th, 2019

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: Notice of Ex Parte in CG Docket Nos. 03-123

Dear Ms. Dortch:

On May 22nd, 2019, Peter Hayes, CEO and Becky Copeland COO of VTCSecure and TranslateLive met with:

Michael O’Rielly, FCC Commissioner
Arielle Roth, Wireline Legal Advisor to Commissioner O’Rielly
Patrick Webre, Bureau Chief, CGB
Diane Burstein, Deputy Chief, CGB
Suzy Rosen Singleton, Chief, DRO, CGB
Eliot Greenwald, Deputy Chief, DRO, CGB
Theodore Marcus, Deputy Chief, DRO, CGB
Michael Scott, Attorney/Advisor, DRO, CGB
Debra Patkin, Attorney/Advisor, DRO, CGB
Rosaline Crawford, Attorney/Advisor, DRO, CGB
Robert McConnell, Telecommunications Accessibility Specialist, DRO, CGB
Douglas Graebner, Legal Intern, DRO, CGB

Peter Hayes started with explaining what VTCSecure had done since finishing the RUE contract in 2016. He then explained how VTCSecure built most of its new software off of the profits from the contract. Since tax payer money was used it would only be right that free licensing for all its technology should be provided to all Federal, State and Local Government agencies including PUC (RUE), SOLVES and TranslateLive. Becky Copeland then went into the specifics of the different technologies such as the advanced features of the RUE, SOLVES and Hybrid IPCTS capabilities.

Peter Hayes then began the demo for TranslateLive. He explained how they were able to overcome the many different issues with ASR such as accent, background noise and the requiring of specific software. He also talked about how the technology can be used with existing communication apps including video and how when used correctly, it is 100% accurate while at the same time being up to 5 times faster than traditionally IPCTS. He then demonstrated the application in different ways including with and without a voice call, English to English and between Spanish/English. He explained how the technology could be advantageous for several different types of TRS service and how it could greatly help deafblind users. He then discussed how this technology does not interfere with existing TRS/IPCTS services and could be something all iTRS users could be given for free as an option. Peter Hayes also noted that since the licensing is free this could be implemented for all IPCTS users at 1/20th to 1/100th of the current price of paid for existing TRS services.

Respectfully submitted,

Peter Hayes
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